



Protection One Pvt Ltd

MAKE A DIFFERENCE WITH US

Website: <http://www.protectionone.com.bd/>

Company Overview

Protection One (Pvt.) Ltd. is a privately owned company, founded in May 2011 by a group of retired armed forces personnel with eighteen (18) years of previous experience and extensive knowledge in the security industry and has developed a reputation for being one of the most pre-eminent, and trustworthy security company, operating across Bangladesh. By keeping pace with the latest advancement in security technology, Protection One (Pvt.) Ltd. provides a full range of security services including but not limited to manned guarding, installation and maintenance of CCTV, access control, armed guards, vehicle escort, warehouse security, caretaker services, cash in transit services (CIT) to the banks, companies, and agencies across many industries. The company has earned a reputation for the professionalism of its Management Team and highly skilled and qualified Security Officers.

Protection One is a private limited company registered under Company Act (Act XVIII) of 1944. Its registration number is C – 93048/11.

Our Mission:

Protection One's core values are to listen to our customers, meet their needs in a timely and professional manner and to deliver our service as promised. We are responsive to changing needs and recognize the importance of working in true partnership with honesty and integrity to maximize performance and render security service through electronic surveillance to offer a best-in-class solution.

Our Vision:

To ensure peace of mind to our clients and earn their trust by providing the highest level of protection for their company, their assets and the safety of their personnel. We strive to enhance the well-being of the clients' business interests by maintaining a safe and secure environment in which to operate.

“Protection One is a leading provider in specialized integrated security services, offering clients a combination of highly skilled security professionals, including security guard and cash service, and sophisticated security technologies.”

Client portfolio

We are happy to be associated with a number of companies as their security service provider. TO consistently deliver value to our clients has been quite challenging but the relationships with many of these companies extending back to a long time is adequate proof of the quality of service we render.



Partial Client List for Guard Services:

Islami Bank Bangladesh Limited
Dutch-Bangla Bank Limited
Aga Khan Education Services
Ambon Properties Complex
Bangladesh Eye Trust Hospital, Rayer Bazar, Dhaka
Bangladesh Eye Hospital Limited, Satmosjid Road, Dhaka
Bangladesh Eye Care Hospital, Zigatola, Dhaka
Classic Center
Ever Bright Sweater Limited
Ever Bright Sweater Limited (New)
Evince Design and Fashion Limited
Graphics Associate Limited
Haesong Korea Limited
Hon'ble Minister Shahriar Alam House
Johora Mohsin Villa
Pathan Tyre
Rup-Kotha Apartment
Argon Denims Limited
Argon Spinning Limited
Shah Wali Palace
Zahur & Mostafiz Chartered Accountants
Techno media Limited
Premier Steel Re-Rolling Mills Limited
Lake View Apartment

Partial Client List for Cash Carrying Services

Dutch Bangla Bank Limited.
The City Bank Limited.
BRAC Bank.
ONE Bank Limited.
Islami Bank Bangladesh Limited
Trust Bank Ltd.
Bank Asia Limited.
New Dacca Industries Ltd.
Shinepukur Ceramics Ltd.
Continental Garments Group.
Texeurope (BD) Ltd.
Argon Denim Ltd.
Navana Furniture Ltd.
Nur Group
Mohammadi Group
Creative Sweaters Ltd.
Hamid Group.

Land mark footwear Ltd.
Haesong Korea Limited.
Classic Fashion Ltd.
Ansear S.C.M. Limited.
Karoooni Industries Limited.
Master Garments Limited.
Master Fashions Limited.
Evince Textile Limited.
Comfit Composite Ltd.
Hope Loan Apparels Limited.
Astex Garments Limited.
Bengal Hurricane Group
Esquire Knit Wear Ltd
Model `D` Capital Garment.
Shamsuddin Spinning
Knit Concern Limited.
AGC Spinning Mills Limited.
Mohammadi Group

Client List for Security Equipment Services

1. Pubali Bank Limited
2. Islami Bank Bangladesh Limited
3. Community Bank Limited
4. One Bank Limited.
5. Dutch-Bangla Bank Limited.
6. BASIC Bank Limited.
7. Trust Bank Limited
8. The City Bank Limited.
9. Palmal Group
10. Technomedia Limited
11. Best Holding Limited
12. NAM Jute Mill Limited
13. Modina Group
14. Nasim Group
15. Keya Group



Company Overview

Services

Protection-One Pvt Ltd is a total security management company that has an experienced infrastructure to support both clients and security personnel, provides continuous customer service from sales to operations, is highly responsive to problem solving with experienced and proactive operations management team and have commitment to training with induction, on-site training, and tailored training programs for ensuring excellence in service.

► Security Guard Force

Our smartly uniformed concierge guards act as a visual deterrent protecting property from theft, avoiding water and fire damage, and deterring vandalism in all your properties *(Detail reflected in Guard Service operation section)*

► Cash-In-Transit

We provide Cash-in-Transit services to transfer cash and valuables from one place to another place within the country for our clients using latest facilities including armored vehicles, temper proof security seals and latest monitoring techniques. Protection One has bullet resistant modified vehicles for this purpose.



► CCTV service

Retail selling, installation & maintenance of CCTV and alarms installed by qualified professionals. Clients' property is surveyed before installation is carried out to provide correct materials and plan a clean discreet job.



Maintenance: *Maintenance contracts to ensure systems are operating at optimum performance with regular adjustments and upgrading to provide long life along with usefulness.*



► **Metal Detectors**

We have advanced electronic equipment like Handheld Metal Detectors to ensure the security especially in offices and events. We also have provision for Walk-through Archway Metal Gates, Inspection Mirrors, Manual Access control / Bio-Metric Access Control with Multiple Option use etc.

► Security Consultancy

Designing, planning and formulating security systems, procedures and standards for the customers. Protection One also formulates Disaster Recovery plan for customers.

► Physical Security Equipment:

Protection One can provide highest grade Safes, Vaults, Lockers, Locks and other security product of foreign origin.



► ATM/CDM and Vault Service

We have expertise and can provide full ATM Management Services for Banks and other financial institution including over cash vaulting facilities.

► Facility Services

Protection One provides facility services to Banks, Financial Institutions, Multinational Companies, Pharmaceutical Companies, Development organizations, Industries, Apartments, etc. These services include:

- Front Desk Officer / Reception Officer / Manager
- Well-equipped and trained Cleaners
- Office Clerk / Messenger
- Plumber/Electrician







“At Protection One, we treat every client as a partner — not a number. We understand that each facility is unique in its security needs.”

Profile and Management of Guard Services

Recruitment and Training:

- a) **Recruitment:** Recruitment is a continuous process. Protection One Recruiting Team tours various parts of the country to select suitable candidates. Specific standard has been set by Protection One authorities for various grades of security operators. All candidates are subjected to background check (by local Chairman) authenticated by law enforcing agencies (local Police) and office representing local govt.
- b) **Medical Checks:** Candidates before enrolment with Protection One undergo a medical check-up. Only those found fit are sent to Training School.
- c) **Training:** After our selection process is completed, the recruited personnel are sent to our training centers. Presently we are maintaining one training center co-located with our Operational Headquarters; located at Plot # 48, Road # 02, Banani, Dhaka where candidates of various grades are trained by qualified Instructors according to the syllabus designed for each grades. It may be relevant to add here that training imparted by qualified instructors of purely defense background.

The main purpose of this training is to impart discipline and skill to our trainees to enable them to perform security duties professionally. Duration of the basic course is 15 / 21 working days. Five theoretical classes are conducted daily starting from 0830 hours to 1145 hours. The syllabus of theoretical classes covers the duties of guards while deployed in house, office, factories, stores, and banks. They are also trained on visitor's identification, gate pass, post-order, electronics security equipment, First-aids, traffic signaling, fire-fighting, religions education (aimed to motivation on security duties) and fundamental English words. Security Guards are also trained on practical drill; especially saluting, fire-fighting, traffic control, first-aid etc. During the training period every guard will be given 10 / 15 practical duties, covering day / night, along with experienced guard at their post of duty. This OJT is given prior to final deployment.

Refreshers' course: Beside the basic training, Protection One arranges refreshers training for the security personnel time to time to improve the standard of security services.

Detailing officer: Both detailing officers and zone In-charges shall brief a guard / supervisor before sending him on duty at particular location. The briefing shall include the specific and general requirements of the post. Guards who are suitable and motivated shall be sent to that location. Zone In-charge shall visit the guard when he is actually performing duty so as to help and encourage him.

“We are more than a team at **Protection One**—we are a family- The Protection One Family. Our teamwork, dedication, and support have led to outstanding results.”

Zone In-charge: The guards performing duty at any location shall come under a zone in-charge who is responsible for that area. Zone In-charge shall also be in touch with the customer to understand his needs.

Post Order: Guard Operation Division shall prepare a post order outlining the instructions to the guards / supervisor for that specific post. The post order shall be kept at a place easily accessible to security guards or supervisor so that they can always check their duties and responsibilities with the post order whenever in doubt. New instructions also can be included in the Post order whenever necessary.





“Our commitment to your ongoing training and education led us to create an advanced safety and security-based course curriculum that’s unmatched anywhere else in the security industry.”

Inspections: In our new system of supervision, guards on duty shall fall under the operational control of one of the zone In-charges in Dhaka. Zone In-charges shall visit the post and watch the guards about their performances daily. This system keeps the zone In-charges abreast with the activities of the post without any break.

Checks shall be carried out during day and night by motor and bicycles mounted checkers. Surprise checks shall be carried out by Manager / General Operation at least twice in a week.

Security Survey of Premises: It is of paramount importance to carry out a thorough survey of the premises before accepting the responsibility to provide security service. The survey shall focus inter alia on threat and other weakness of the premises. The survey shall also suggest type of security requirement at the premises. A copy of

the survey shall be given to the customer for his perusal. The survey helps the dealing officer to take decision as to what type of guards / supervisors to be deployed at that premises

GUARDS ARE TRAINED TO PERFORM:

- *Guard duties (Watch & Ward)*
- *Access Control Duties*
- *Security matters of factories / premises*
- *Handling of Security Device*
- *Physical Security Check*
- *Receiving Visitors*
- *Duty of a receptionist*
- *Actions on emergency, like fire, mob unrest, bomb threat, hold up, etc.*
- *Vehicle parking & traffic duties*
- *First Aid*
- *Manner & etiquette*
- *Drill / Saluting.*

The guards are trained and divided into various categories and are being deployed for the followings:



a. General Guard

These guards are given basic and advanced training at our Training School to perform duties at Embassies, Business Houses, Factories, Offices, Banks and Schools.

b. Cash Related Services Guard

These guards are highly trained in Cash-in-Transit duties. Because of their professionalism, Protection One has earned the confidence of the customers in this field of business.



c. Technical Guard

Technical guards undergo special training to monitor various security devices, light archway metal detector, CCTV, etc. Technical guards also perform the duties of emergency response team.

Management team

The Top echelon of company is a group of retired senior officers with defense background, business entrepreneurs and professional on Security Service matters. All of them are credited to hold excellent service records and several them have professional exposure to security related matters. We are 100% owned and operated by our senior leadership team.

A. Late Wing Commander M Rafiqul Islam – Founding Managing Director



Whatever is said about Wing Commander Rafiq shall never suffice to portray him in real sense. All concerned personnel involved in CIT matters of almost all banks of the country either personally known to him or heard his name as master CIT organizer of Securex, a leading security service provider company. CIT operation in Securex was his brain child. Right from inception of this section in Securex, he was involved in every stage of this specialized security service. As days passed, under his able guidance, CIT section flourished further and further and till to date it is the maximum revenue generating department of Securex. For about two decades he was associated with Securex serving in almost all divisions thus acquiring vast experienced in security related matters in private sectors. Prior to joining Securex, Wing Commander Rafiq pursued an outstanding career in Bangladesh Air Force as an ace aviator. He distinguished himself as a professional flying instructor. As recognition to that he was deputed to Iraqi Air Force flying academy for two years.

He served there with flying colours. Besides flying he also served in highly demanding staff appointment in Air Force headquarters. After having discontinued his service with Securex, he agreed to join PROTECTION ONE as Chief Executive. His guidance and operational plan backed by vast experience will definitely shape the company and sure to make it the market leader shortly.

B. Joshoda Jibon Deb Nath - Chairman.



A determined and self-made person, Mr. Joshoda Jibon Deb Nath after completion of academic phase, choose to pursue a career in business. From a humble scratch, he almost single handedly built a business empire of his own. Sheer hard work and unique business intuition presented him to a much higher strata of business class of the country. An all successful business man, Mr. Jibon is the founder Managing Director of Technomedia Limited, presently a leading dealer on ICT matters of almost all banks and provider of banking solutions in Bangladesh. In banking sector he is a figure who needs no introduction. He did not stop. Rather his unsated motivation inspired him to widen business activities. He got involved with few more business enterprises in different role. Like as Director in plastic card ID limited and Money Plant Link Limited, a reputed ATM management service provider to DBBL, as Chairman to Terrestrial Aviation Services Limited etc.

Besides, he established business link with renowned company like NCR Corporation of USA a plus point credited to his business goodwill. His vast experience and excellent acquaintance will definitely be of great help to shape future development of the company.

C. Air Commodore Alauddin Chowdhury, ndc, psc (Retd) – Advisor (Managing Director)



A graduate of Rajshahi Cadet College, Air Commodore Alauddin, to pursue a challenging career, joined Bangladesh Air Force and was commissioned in GD (P) branch. His long career in Bangladesh Air Force is trailed by an excellent track record of a professional career officer. He is a graduate of Defense Services Command and Staff College, Mirpur. Later he completed 'ndc' (National Defense College) course from the same academy with distinction. As recognition to that, till today he is affiliated with National Defense College, Mirpur as an Academic Advisor. During his long service career with Bangladesh Air Force, he held numerous and highly confidential appointments. He was specially nominated to serve as a Director in Armed Forces Division, a prized and cherished appointment for a defense officer. He actively involves himself in planning company's strategy for coming days.

D. Lt. Col. Md. Rafiqul Hassan (Retd)- Executive Director.

Lt. Col. Rafiqul Hassan is an open minded friendly and resourceful team leader with a sound and optimistic outlook on all things in life. As a graduate from Bangladesh Military Academy (BMA), served Bangladesh Army for twenty one (21) years and experienced in handling troops in crises and peace. Done several courses in home and abroad. Works as an operational staff in Brigade and Army H.Q. Specially skilled in security and intelligence services, worked under Military Intelligence (MI) and also as Head of security and intelligence in Bangladesh Rifles for a period of total 06 (six) years. Commanded three (03) different Regiments in Army and BDR.

During post retirement phase has worked with summit Power Company as General Manager (Admin) and later in United Group with same appointment. Now seeking to contribute his skill and expertise to the management team at Protection One (Pvt.) Limited.

E. Wing Commander M. Saiful Hakim, psc (Retd.) - Deputy Managing Director (Retd)



Wing Commander Saif is also from Defense background. He belongs to the first batch of officers enrolled in Bangladesh Air Force after liberation. He was commissioned in GD(P) branch. He is a graduate of Mirpur Defence Services Command and Staff College. His career in Air Force tracks the record of a veteran flier and professional flying instructor. Beside flying he also served in deferent staff appointments at Air Force Head quarters. During post retirement phase, he worked in few private organizations holding important appointments. Lastly he had been working in Securex in the capacity of Director, ATM for a reasonable period. Apart from exclusive ATM related duties, he was

Also closely involved with Securex CIT operations. Because in Securex ATM Operation is conducted with close support from CIT Division. Wing Commander Saif agreed to joint protection one and apply his acquired experience to make the venture a success.

F. Md. Almamun Shiddikie - Director Operations.



A determined and self-motivated individual with enormous potential, Mr. Mamun upon completing his academic phase join Securex as a probationary Officer. He was involved with Securex CIT Operation's right from its inception. His skill, dedication and above all Mr. Mamun's superb administrative ability directly contributed to make Securex CIT operation a grand success. So, to say CIT Division became an added feather to Securex crown. No doubt he has acquired vast experience so far CIT operation is concerned and so his acquaintance circle of CIT client. He joint Protection One and his immaculate managerial skill shall be a contributory factor for successful advancement of the company in coming days.

G. Md. Shamsul Kabir Patwary - Director Finance & Accounts.



An alert and active person, Mr. Patwary is worthy of a successful professional, recruited by Securex to look after its accounts matters. His relentless effort and meticulous monitoring of company's income vis-à-vis expenditure coupled with anti-pilferage drive cannot be overlooked. This is one of the contributory factors to make Securex a market leader so far yearly turnover is concern. He can be an asset to any organization for his extra ordinary skill and professional approach to accounts related matters. His joining with Protection One is an encouraging factor for the future progress of the organization.

H. Md. Rezwan Bin Rafique - Director, Business Strategy and Development



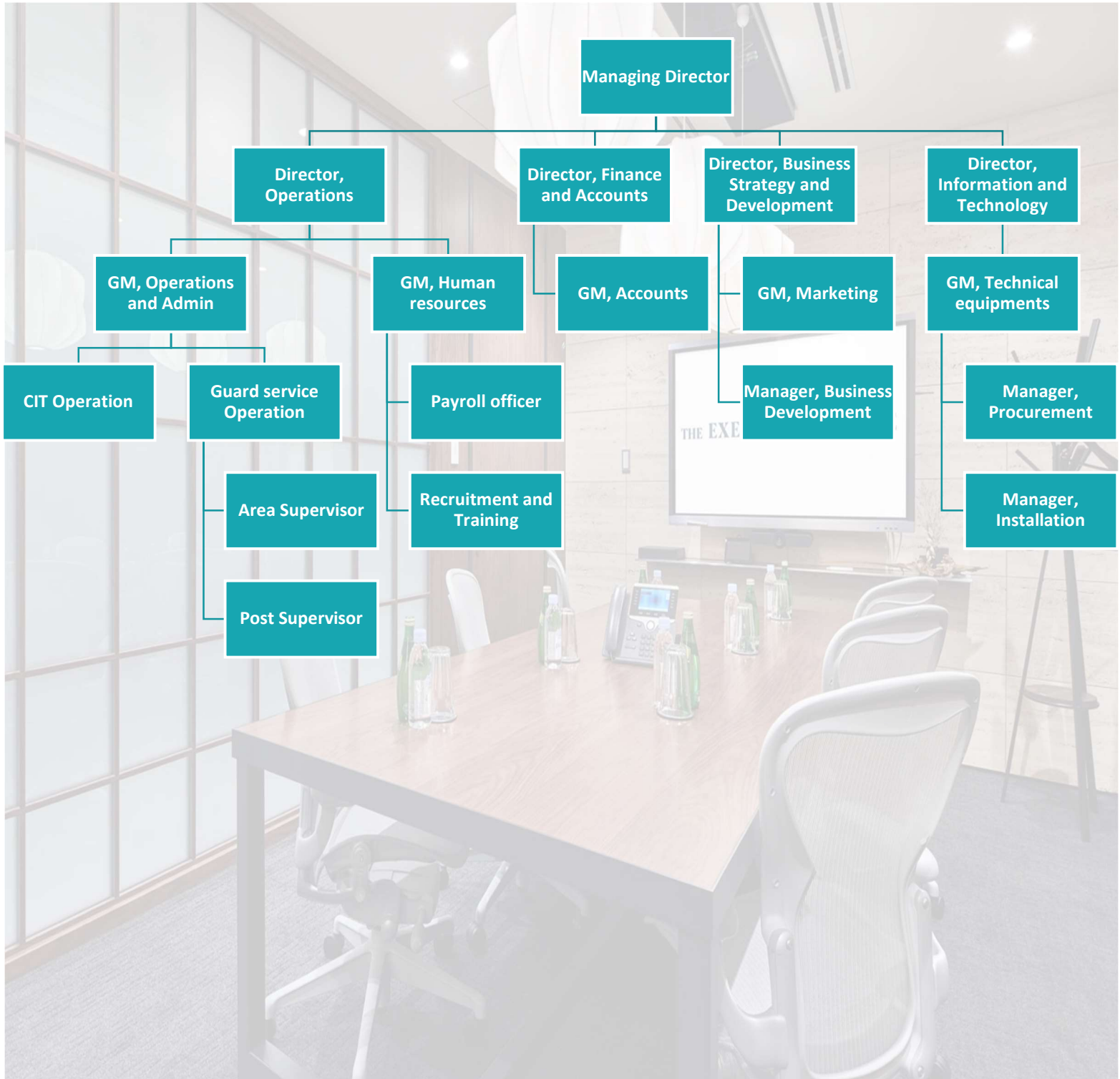
*Mr. Rezwan Bin Rafique, a business graduate with diversified work experience graduated from North South University with the prestigious academic distinction of **Magna Cum Laude**; and is currently pursuing IFA certifications. He has been serving Grameenphone Ltd. for the past 12 years in several challenging positions and is currently the Head of Financial Reporting and Planning in GP. His areas of expertise include – Leadership and Corporate Strategy formulation, Financial Modeling, Business Case development, etc.*

1. **Md. Raihan Bin Rafique – Director, Information and Technology**



Born and brought up in a regimented environment, young Raihan is a qualified Electronics & Telecommunication Engineer from Independent University, Bangladesh. As a student, his extraordinary performance is evident from his academic records. He is working as a Lecturer in the same university. He is very gleeful and energetic. He possesses passion for entrepreneurship and has an IT company of his own. Combining sophisticated technology with experienced, first-rate personnel, he strives to maintain safe environments for our clients.

Organogram



Profile and Management of Technical Service:

24 Hours Operation Control Room



To provide effective and satisfactory services to our customers, we have well established "Operation Control Room" which remains open for 24 hours including holidays. The Control Room manned by well experienced officer to address customer's complaint. The control room is also backed by vehicle/motorcycle, mobile set and the landline telephones. Following are the numbers to reach Control Room at any moment.